

Economies, Residents & Communities Scrutiny Committee

Heart of Wales Property Services Limited (HoWPS) Working Group

Purpose:

To investigate the process undertaken to re-integrate the functions previously performed by HoWPS back under Council management.

To identify any lessons to be learned, to inform the councils work in regard to the future delivery of council functions .

Terms of Reference:

The lessons learnt review will examine, in particular:

1. The findings of the decision-making process that led to the reinterrogating of HoWPS functions back to the council.
2. The transition of the functions of HoWPS back in house
(Operational implications / Financial implications / Intellectual property)
3. Evaluate the outcome following re-interrogation of the service in house.
(Financial costs / quality & quantity of work / Employee & customer experience)
4. Clarify what financial targets and Key performance indicators (KPI's) have been set moving forwards and how these will be monitored?
5. Investigate how the Architects element of the service will function?

Frequency

The working group will be held every 4-6 weeks.

Timing

The Working Group will report formally to ERC by end December 2023.

Reporting

The Working Group will provide a brief summary to ERC following each committee meeting.

Membership

- County Councillors D Bebb, B Davies, K Lewis, A Davies, A Jones,
- ERC will invite a member of the G&A Committee Working Group on HoWPS to attend its meetings to ensure that the work of the respective working groups is complementary.

The membership of the Working Group will appoint a chair from the membership.

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